

Wisconsin Social Services Association Newsletter

Fall/Winter 2012

# "Get Your Game On" at...

### WSSA Annual Conference 2013 June 19 & 20, 2013

#### Wisconsin Dells, WI

The 76<sup>th</sup> Annual WSSA Training Institute and Conference will be Wednesday June 19 and Thursday June 20, 2013. The Training Institute will be held at the Chula Vista Resorts in Wisconsin Dells, Wisconsin. Rooms can be booked now by calling the Chula Vista at 1-855-252-3799.

With much excitement we are currently working on "scoring" a wide array of great speakers and workshops that will spark everyone's interest. Information regarding the conference will be out by mid-March. If you have an area that would be of interest, or the name of a great speaker(s) we would love to hear from you.

We are striving to offer you a valuable and informative conference. At this point we are targeting the following areas for workshops: Workforce Development, Child Protective Services, Economic Support, Personal Development, and more!!

The theme chosen for this years conference is "Building A Team of Excellence". On Wednesday of our event we will honor our the Past Presidents ("Hall of Fame" inductees) during our luncheon and that evening will be our traditional "theme" night dinner. We plan on an "all star" night. Thursday, June 20, we will have our Awards Luncheon to recognize our "MVP's". Start thinking of who you are going to nominate now! Watch the WSSA website for further information. That address is: <u>www.wssa.ws</u>

If you have ideas for workshops or speakers or would like to serve on the Planning Committee ("there's a spot on our *team* just for you"), please contact either of the names listed.

Christy Duhr, Co-Chair Christy\_Duhr@usc.salvationarmy.org Sherri Arnold, *Co-Chair* sherri.arnold@kenoshacounty.org



President's Message

Greetings to you all! I am your new President of WSSA for the 2012-2013 year. I feel extremely humbled to be in this position and wonder what in the world was I thinking. But, WSSA has given so much to those of us who work in the field of Human Services that it seemed only right to give back in some way. When we think about Human Services it can mean so many things but the word that hits me is the "Human" one. This means "of or like people" which reflects that we are all the same even though we are different hope that makes sense. WSSA is a group of people who I believe really want to help others. We know that we can not do that alone and are always striving to be better. I am excited for the coming year as we work side by side to be better at our jobs and as individuals.

(continued on page 2)

#### President's Message - (continued from page 1)

I know regardless of all of the changes we all face that it is our choice as to how we deal with those changes. Remember there is an "I" in happiness and you are the one who can make yourself happy.

You have heard us say this before "WSSA needs you" – if we all take a small part and help the job will be done better and much quicker. Benjamin Franklin once said, "On the Whole, though I never arrived at perfection I had been so ambitious of obtaining, but fell far short of it, yet as I was, by the endeavor, a better and happier man than I otherwise should have been had I not attempted it" - So, with that all said if you wonder where you fit with WSSA please contact one of us. Check out our Website – we are on Facebook too. We can't do this without you – so let's attempt it together...

> Christy Duhr President – Wisconsin Social Services Association

#### DO YOU HAVE A CHANGE OF ADDRESS OR E-MAIL?

All changes in Name, Address, Phone or Email should be submitted to:

Sherri Arnold 8600 Sheridan Road Kenosha, WI 53143 Phone: 262-697-4549 E-mail: sherri.arnold@kenoshacounty.org

Please be advised that many of our publications will now be sent via e-mail instead of US Mail.

### WE HAVE MOVED! 00 00 0

### **NOMINATIONS FOR STATE OFFICERS**

Nominations are now being accepted for the WSSA State offices for the 2013/2014 year of President Elect, Secretary and Parliamentarian. The Secretary and Parliamentarian are for two years and the President Elect is a three-year term. You must be a current member of WSSA to nominate someone or submit your name.

If you would like more information or would like to volunteer, please contact:

Christy Duhr, 2012/13 WSSA President 20618 Buckta Hill Road Richland Center WI 53581 e-mail: Christy\_Duhr@usc.salvationarmy.org

#### The deadline to submit nomination forms is March 1, 2013.

Included in your UPDATE is an Interest/Nomination form along with the descriptions of the offices. You may go to the WSSA website <u>www.wssa.ws</u> for more information or you may contact a member of the Executive Committee.



# **NEEDED: PRESIDENT- ELECT**

The President Elect position for 2012/2013 is presently open. This is a three year term consisting of President Elect the first year, President the following year, and Past President the third year. The President-Elect is the representative of the President on matters referred to him/her and shall upon request of, or in the absence of the President, preside over meetings of the annual conference or Executive Committee.

As a member of WSSA, please consider volunteering for this position. Now is the time to get involved! If you would like more information or are willing to serve, please contact the 2012/13 WSSA President:

Christy Duhr 20618 Buckta Hill Road Richland Center, WI 53581 608-585-3033 e-mail: <u>Christy\_Duhr@usc.salvationarmy.org</u>

## CHANGE IN THE BYLAWS

At the Annual Business meeting held on June 14, 2012, the following amendment to the WSSA Bylaws was approved:

Amendment #2012-A: Article IV, Section 2 A. Memberships shall commence July 1st and expire the following June 30th, except for Honorary Life



memberships. Memberships that are paid as part of the conference fee shall commence on the first day of the conference and expire the following year on June 30th.

As explanation of the above amendment, it is to allow conference attendees to vote at the business meeting. The second sentence was added to clarify membership.

Submitted by: Jaci Fuller Constitutions and Bylaws Revision & Resolutions Committee

### WSSA WEBSITE

As most members are aware, WSSA has a website — it is www.wssa.ws

The website recently had a 'facelift'' (Thank you Mark!) and we continue to add new information and updates.

Additionally, the website has up-to-date information regarding the Association. It has the Constitution and Bylaws, the UPDATE newsletter, committee information, award information, conference news and registration information, training opportunities and much more! It is the most convenient way to obtain the latest information.

For comments, ideas or questions regarding the content of the website, contact us via the **"Send Us A Message"** feature found on the website.



# **DUTIES OF THE OFFICERS**

(Must be current WSSA members)

**OFFICE OF THE PRESIDENT-ELECT:** (Three-year term consists of President-Elect, President and Past President) The President-Elect shall be the representative of the President on matters referred to him/her and shall upon request of, or in the absence of the President, preside over meetings of the Annual Conference or Executive Committee.

**OFFICE OF THE SECRETARY:** (Two year term) The Secretary shall keep a record of all meetings of WSSA, all meetings of the Executive Committee and prepare same for permanent record in a book or file kept for that purpose. The Secretary shall at each meeting, at the direction of the President, read the minutes of the previous meetings and make such corrections as may be allowed. The Secretary shall have all property and equipment of the duties of the office. He/she shall render at the annual conference, a complete report of the functioning of this office for the preceding year and shall perform such other duties as may be imposed upon the office by the Executive Committee and the President. The Secretary shall be compensated for duties related to the assumption of the Office as recommended and approved by the Executive Committee.

**OFFICE OF THE PARLIAMENTARIAN:** (Two year term) The Parliamentarian shall interpret the Constitution & Bylaws, conference resolutions, procedures and other WSSA regulations and give an opinion thereon at the request of the President or Executive Committee. He/she shall act as Parliamentarian at the annual conference.

**OFFICE OF THE PRESIDENT (INFORMATION ONLY):** The President shall be the Chief Executive of the Association. The duties shall be to see that the provision of the Constitution and Bylaws, the regulations and policies established there under are observed. He/she shall be the presiding officer at the Annual Conference and all other WSSA meetings.

The President shall have the authority to designate the President-Elect to act in place of the President at public gatherings, at the Annual Conference and at Executive Committee meetings. In the event that the President-Elect cannot accept any assignment, the President may appoint another representative.

The President may make appointments to committees of other organizations with approval of the Executive Committee. Appointees may be discharged after filing a report with the Executive Committee or by action of the President. The President shall be compensated for duties related to the assumption of the office as recommended by the Finance Committee and approved by the Executive Committee.

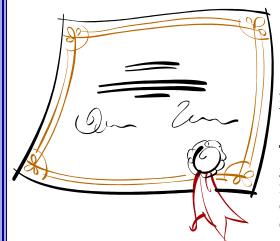


### WISCONSIN SOCIAL SERVICES ASSOCIATION INTEREST/NOMINATION SHEET

For the State Association positions of <b>President-Elect, Secretary and Parliamentarian</b> (Must be current WSSA Member)
I am interested in <b>serving WSSA</b> in the capacity of
I am employed by
My present position is
My past State and Local Association positions are
**************************************
l would like to <b>nominate</b>
For the position of
Their work address and phone number is
YOUR INFORMATION:
Name
Address
E-mail Address
Phone
All nominees will be contacted.

Return form to: Christy Duhr, 2012/13 WSSA President 20618 Buckta Hill Road Richland Center WI 53581 e-mail: Christy\_Duhr@usc.salvationarmy.org

# NOMINATE SOMEONE FOR AN AWARD!



t's time to start thinking about nominating someone you know for a WSSA award! The purpose of awards is to acknowledge and recognize individuals who exhibit leadership and have demonstrated outstanding performance in their position and have made an unique contribution in the social/human services field.

The WSSA awards available include the following: Distinguished Service, Excellence in Economic Support, Excellence in Social/Human Services, the Gayl Farris Outstanding Clerical, County Board member, Membership Liaison and Rookie of the Year. In addition, WSSA members can be nominated at any time during the year for Honorary Life Membership, with awards presented at the annual conference. Individuals

who have been of significant benefit to the Association but pending loss of their eligibility for regular membership due to retirement are eligible for Honorary Life.

Per an Executive Committee decision, an individual does not have to be a WSSA member to nominate someone. The person nominated does not have to be a WSSA member for the following awards: Excellence in Social/Human Services, Excellence in Economic Support, and County Board.

In addition, WSSA offers up to two scholarships of \$500 each to WSSA members who are pursuing their career and education in the social/human services field and meet the criteria. A conference grant (for a total of \$500) is also available to WSSA members who attend a State conference which is related to human/social services programs and relevant to the applicant's current job duties.

The Friend of WSSA award was established in 2000 to recognize an agency or organization that has demonstrated exceptional support for the goals and objectives of WSSA. It acknowledges contributions made by a county, agency or organization through participation, lending of its members of time or other resources to sustain the ideals of WSSA.

Criteria for awards and scholarships as well as nomination forms can be found on the WSSA website: <u>www.wssa.ws</u> For more information, please contact an Executive Committee member.

#### **DEADLINE FOR NOMINATIONS: March 1, 2013**

Send nomination forms to:

Christy Duhr, WSSA 2012/13 President 20618 Buckta Hill Road Richland Center, WI 53581

Submitted by: Jaci Fuller

"The way a team plays as a whole determines its success. You may have the greatest bunch of individual stars in the world, but if they don't play together, the club won't be worth a dime." ~Babe Ruth

### WE PLAYED OUR CARDS AND EVERYONE WAS A WINNER! ~ 2012 Annual Conference Recap ~





The 75th Annual WSSA Training Institute and Conference held on June 13 & 14, 2012 was a success. The conference was held at Hotel Mead in Wisconsin Rapids, although registrations were down we had a line up that definitely was a "full house".

Our speakers covered areas from W2, attitude, mental illness, IM consortiums, case management and customer service just to name a few. All of our speakers were wonderful and the reviews of their workshops were good.

We had the opportunity to honor our Past Presidents on Wednesday of the conference. We had quite a few in attendance at the conference. Our theme night dinner was fun as usual, but the entertainment was fantastic. Everyone seemed to be having fun "playing their luck".



On Thursday, we acknowledged those who are "special" to WSSA and deserve recognition for their contributions to the field of Human and Social Services. This year WSSA was able to honor one individual for the Human/Social Services Award: Missy Hubacher from Goodwill Industries in Kenosha County; one individual for the Gayl Farris Outstanding Clerical Award: Gail Teising from Goodwill Industries in Kenosha County; one Honorary Life membership: Colleen Roethe and the Friend of WSSA Award went to CW Solutions (Tom Prete) for their support of WSSA. In addition, Sherri Arnold was the recipient of the President's Award. Congratulations to all the Award Winners!





Submitted by: Sherri Arnold



### **PAST PRESIDENTS LUNCHEON**

The Past Presidents luncheon was held on Wednesday, June 13, 2012 at the 75th Annual WSSA Conference and Training Institute. Past President Dave Turk (2009-2011), introduced the Past Presidents in attendance. They included:



L to R: Tara VandenBerg (1993/94); Jaci Fuller (2008/09); Moreau MacCaughey (1989/90); Paul Greene (1977/78); Christy Mancl (2007/08); Kevin Loef (2005/06) Not Pictured and in attendance: Dave Turk (2009/10); Marjean Sutherland (2004/05)

#### **2012 AWARD WINNERS**

The Awards luncheon was held on Thursday, June 14, 2012. WSSA President Jayne Carroll presented the following awards (Pictured):



L – R: Jayne Carroll (Shawano County) President (2011/12); Missy Hubacher (Goodwill Industries - Kenosha County) Social/Human Service Award; Sherri Arnold (Goodwill Industries - Kenosha County) President's Award; Gail Teising (Goodwill Industries - Kenosha County) Gayl Farris Clerical Award; Tom Prete (CW Solutions) Friend of WSSA; *Not pictured and unable to attend: Colleen Roethe (Retired) Honorary Life* 



# **CONGRATULATIONS**

As an added incentive for completing evaluations at the 2012 Annual Conference, the Conference Planning committee put everyone's completed evaluation into a hat and chose two evaluations to receive a gift card to the venue of their choice.

#### Congratulations to:

Alicia Grube who received a \$25 gift card to Applebees and Marjean Sutherland who received a \$25 gift card to Kohls.

Thank you to all who turned in evaluations, we will continue to move forward with the feedback we received.

# **VENDORS NEEDED FOR CONFERENCE**



If you know of a vendor who would be interested in having a table at the 76th Annual WSSA Conference to be held June 19 & 20 at Chula Vista, Wisconsin Dells, please send me the contact information. If you know of any organization you would like to see at the WSSA conference, I would appreciate that also.

You may contact: Jaci Fuller 7493 North Road Eau Claire WI 54701 e-mail: tomnjaci@clearwire.net phone: 715-225-3978







Update is published by the Wisconsin Social Services Association. Submit articles or letters to: Sherri Arnold Goodwill Industries 8600 Sheridan Road Kenosha, WI 53143 E-mail: sherri.arnold@kenoshacounty.org Phone: 262-697-4549

# WHY JOIN WSSA?

Why should I join WSSA, you ask? If you have been to a conference, your membership is paid for the following year, as the conference registration includes a year membership. However, how many renew their membership the following year? There are many reasons to continue and to have your co-workers and friends join.

WSSA has helped me in so many ways over the years. I have been a member for over 30 years - I really lost track of when I first joined. Some of the benefits include:

- Professional development: going to WSSA meetings and trainings helped me in my job as I received valuable information from meetings and from other workers in the same field.
- Networking opportunities: I was able to, by going to WSSA meetings and workshops, meet others to share ideas, concerns and issues and solve problems.
- Leadership: I believe this was one of the biggest advantages of being involved in WSSA. I gained confidence and leadership skills, on the district level as a committee member and officer as well as on the State level as a State officer.
- Other benefits include better knowledge of social problems, and broader understanding of the social/ human services field as a whole. Recognition is given to social/human services workers through the WSSA awards. Also there are AAA discounts for WSSA members for auto, homeowners and renters insurance.

Besides the above reasons, of course are the friendships I have gained which means the most to me. I have met so many wonderful people from all over the state of Wisconsin - thanks to my involvement in WSSA.

So, continue your membership, Get Involved, and encourage your friends and co-workers to join!

You won't be sorry!

Submitted by: Jaci Fuller

## WSSA CODE OF ETHICS

As a member of the Wisconsin Social Services Association, I commit myself to the following principles:

- To regard as my primary responsibility the welfare of the individual or group served, which includes actions for improving social conditions
- To give precedence to my responsibility to the individual group over my personal interests and ambitions
- To respect the rights of the people I serve
- To protect the rights of the people I serve
- To use in a responsible manner any information available to me obtained through a client-agency relationship.
- To distinguish clearly between my individual statements and actions and those as a representative of an organization
- To hold myself personally responsible for the quality and extent of the agency duties I perform.
- To support the principle that an effective Social Service program requires the continued training and development of all persons involved.

### WSSA EXECUTIVE COMMITTEE MEMBERS July 1, 2012 - June 30, 2013

PRESIDENT	Christy Duhr 20618 Buckta Hill Road Richland Center, WI 53581	Phone: 608-475-9040 Christy_Duhr@usc.salvationarmy.org
PRESIDENT-ELECT	Vacant	
PAST PRESIDENT	Jayne Carroll Shawano Co. DHS 607 E. Elizabeth Street Shawano, WI 54166	Phone: 715-526-4717 Jayne.Carroll@co.shawano.wi.us
TREASURER	Sherri Arnold Goodwill Industries/Kenosha County 8600 Sheridan Road, Suite 122 Kenosha, WI 53143	Phone: 262-697-4549 sherri.arnold@kenoshacounty.org
SECRETARY	Fran Snippen 102 Harborview Drive Washburn, WI 54891	Phone: 715-373-2619 kitzel@centurytel.net
PARLIAMENTARIAN	Dave Zeller PO Box 29 Baraboo, WI 53913	Phone: 608-355-4205 dzeller@co.sauk.wi.us
HISTORIAN	Holly M. Jackson 207 W. Chippewa Street Cadott, WI 54727	Phone: 715-271-3476 jacksonhm@voyager.net

#### **DISTRICT PRESIDENTS**

EASTERN	Vacant	
NORTH CENTRAL	Julie Van Dahm Wood County DSS P. O. Box 8095 Wisconsin Rapids, WI 54495	Phone: 715-421-8613 jvandahm@co.wood.wi.us
NORTHLAND	Vacant	
SOUTHEASTERN	Kevin Loef Goodwill Industries/Kenosha County 8600 Sheridan Road, Suite 122 Kenosha, WI 53143-6508	Phone: 262-697-4521 kevin.loef@kenoshacounty.org
SOUTH CENTRAL	Briana Turk Richland County HHS 221 W. Seminary Street Richland Center, WI 53581	Phone: 608-649-5721 briana.turk@co.richland.wi.us
WEST CENTRAL	Jaci Fuller 7493 North Road Eau Claire, WI 54701 <b>11</b>	Phone: 715-225-3978 tomnjaci@clearwire.net

Wisconsin Social Service Association Membership Application Membership Year: July1, 2012 through June 30, 2013		
Name	Membership Type: 🗖 New	
Mailing Address	Renewal (member previous year)	
City	Membership Category: 🖵 Regular \$25.00	
State Zip	<ul> <li>Student \$12.50</li> <li>Contributing \$35.00+</li> </ul>	
County		
Phone	County State	
E-mail	<ul> <li>University (for students)</li> <li>Other</li> </ul>	
Employer	Return Application & Dues to:	
Job Title/Area of Work	Sherri Arnold 8600 Sheridan Road Kenosha, WI 53143	

